



PLATINUM SOLUTIONS GROUP

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Customized Training Solutions

Platinum Solutions Group (PSG) is experienced in developing and delivering customized Cisco training focused on the specific needs of the company. We have a proven track record of producing effective solutions to training problems with the ultimate goal of ensuring your engineers and technicians become efficient in supporting your environment.

PSG is aware that sending staff to multiple formal training programs are not always the solution to gain what is needed to effectively manage and support your local Cisco network solution. Sometimes it makes better business sense to tailor the training based on your "as built" network. This allows the individuals that will be supporting your network to have an all encompassing understanding and skill set to personalize their local environment, without having to spend countless hours and money going to training providers getting generalized training they then have to learn to apply locally. PSG will not only deliver training relative to real world scenarios but will relate those scenarios to mimic your company's day to day support, implementation and troubleshooting on any of your Cisco needs.

PSG will come in and analyze your as built Cisco network to gain a thorough understanding of what components and voice technologies your engineers and technicians will be required to be trained for in order to be able to support day to day operations. PSG instructors are geared with the strengths and knowledge required to consult with your personnel to ensure the right training solution is put in action.

PSG currently offers customized training solutions for Routing & Switching, Data Center Solutions, Network Security, Service Provider, Storage, Unified Communications, Contact Center and Wireless. We will utilize your company's Cisco network to develop a fully customized training suite to include any or all of the following:

- Live Instructor Led Training Courses
- Training Manuals customized to "as built" network
- Lab workbooks based on local equipment
- Mentoring and Support
- Network analysis, audits, and update recommendations

Formal certification trainings work great for the individual that is gearing up to pass the exams required to obtain an associate or professional level Cisco certification. However, there is translation involved when attempting to apply that to your local network. PSG understands that every Cisco network solution is designed differently to accommodate the individual needs of the company. Let us bridge the gap and provide customized training that will meet the needs of the support engineers and technicians in your company.